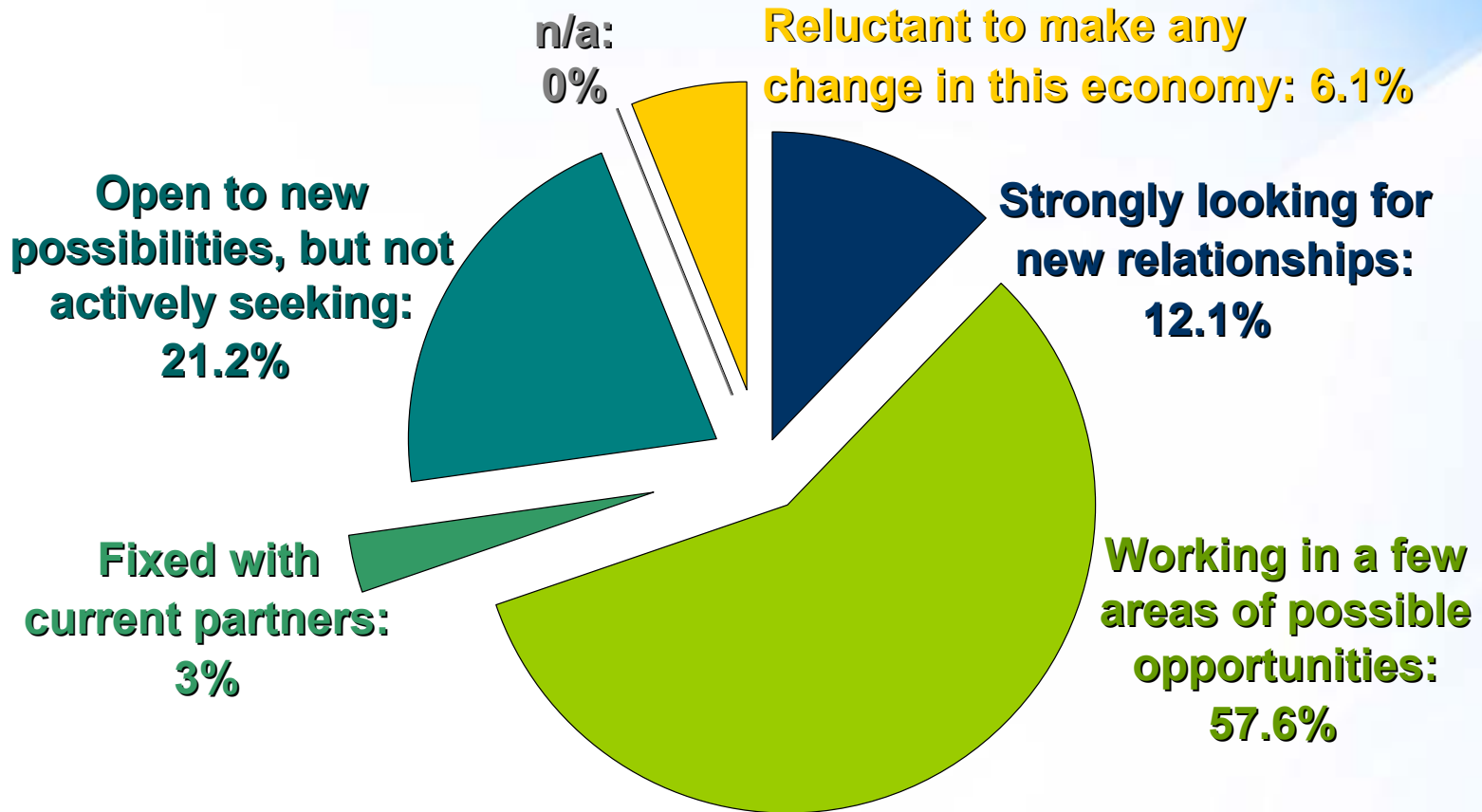


Are you planning changes to your channel relationships in 2010? Results from Wholesalers & Specialty Wholesalers

(33/93 responses, 35.5% response rate)



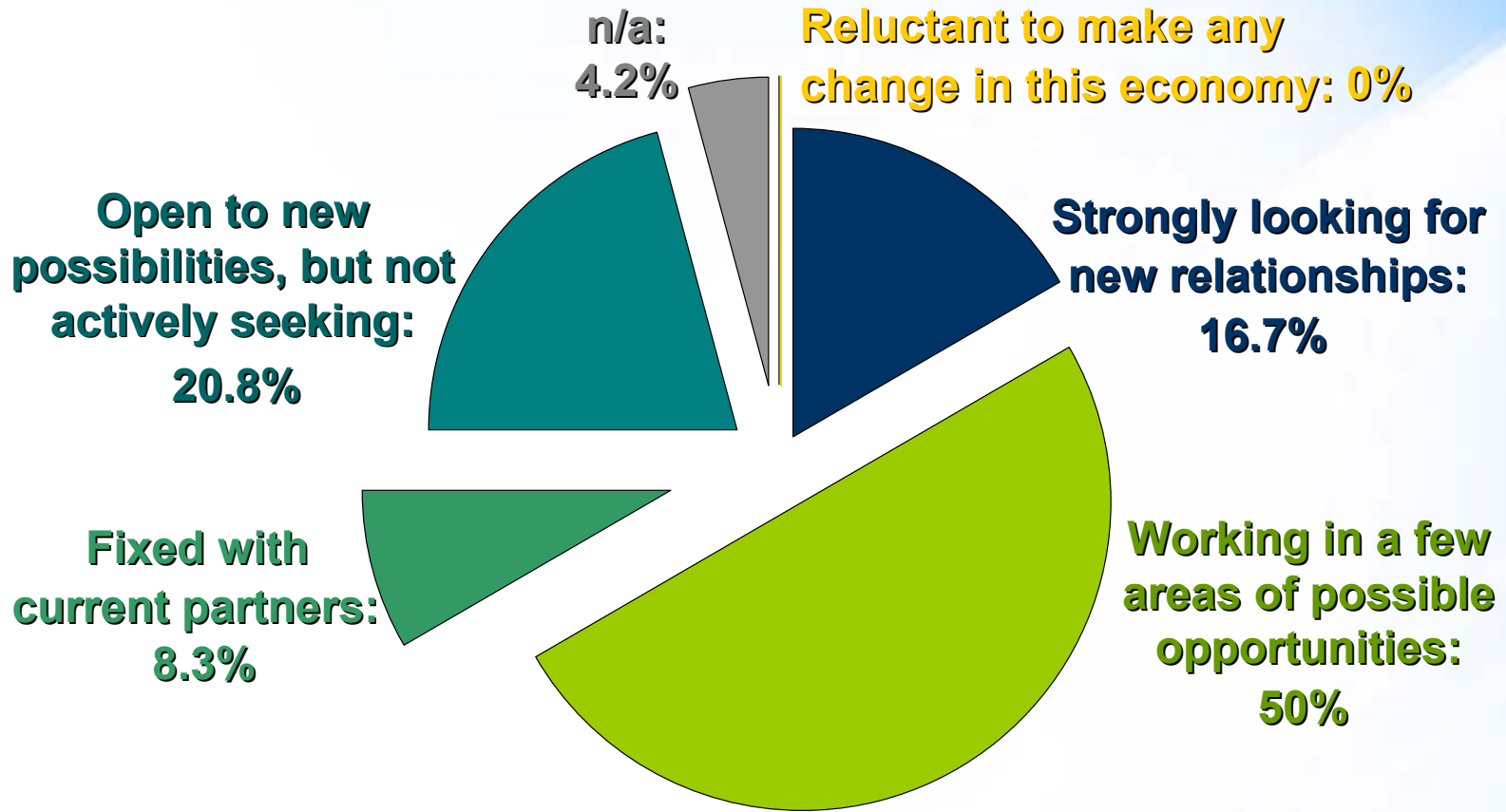
CANADIAN INSTITUTE OF PLUMBING & HEATING
L'INSTITUT CANADIEN DE PLOMBERIE ET DE CHAUFFAGE

CIPH EconoLink

Are you planning changes to your channel relationships in 2010?

Results from Manufacturers & Master Distributors

(48/154 responses, 31.2% response rate)



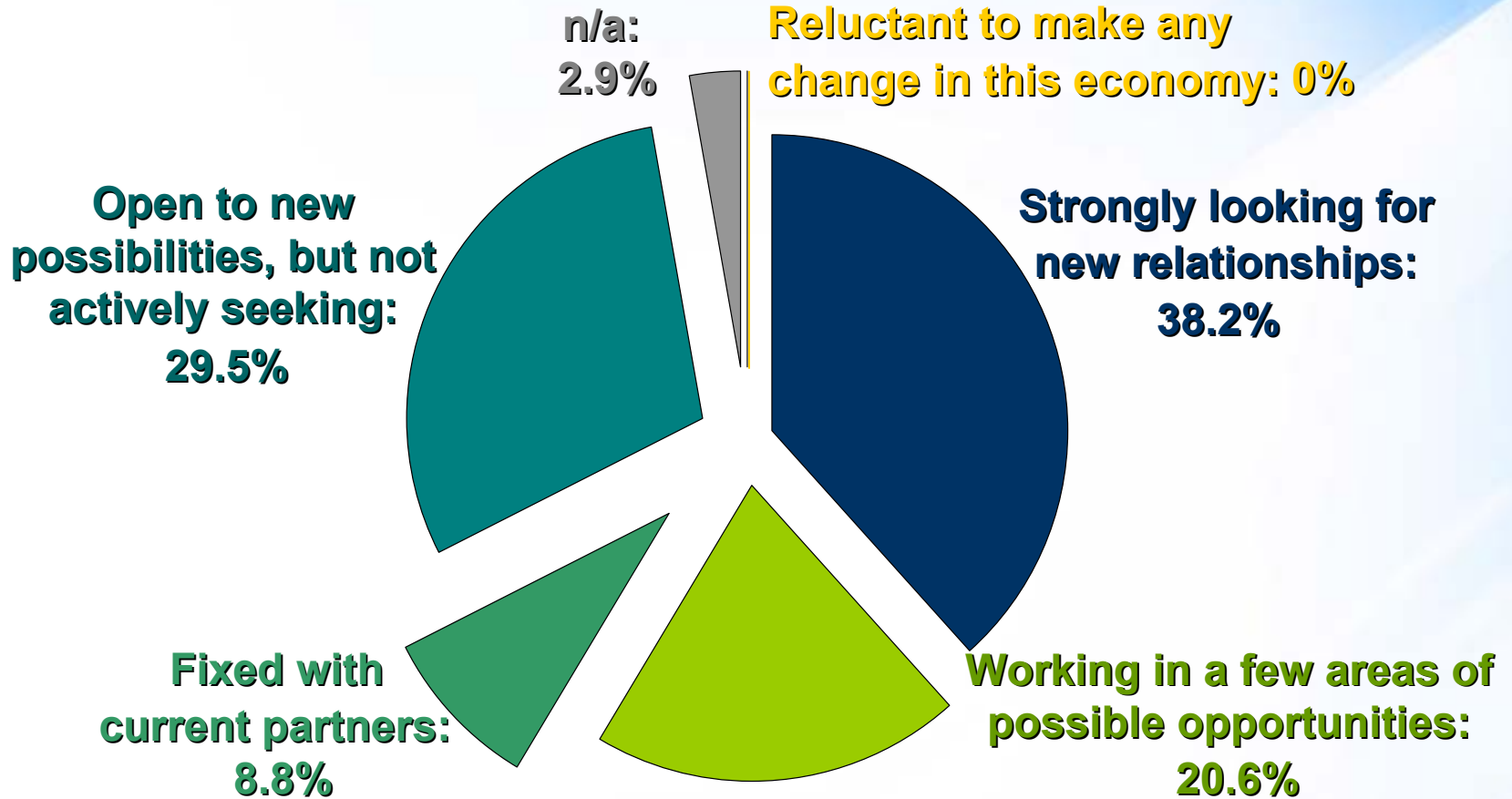
CANADIAN INSTITUTE OF PLUMBING & HEATING
L'INSTITUT CANADIEN DE PLOMBERIE ET DE CHAUFFAGE

CIPH EconoLink

Are you planning changes to your channel relationships in 2010?

Results from Manufacturers' Agents

(34/107 responses, 31.8% response rate)



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