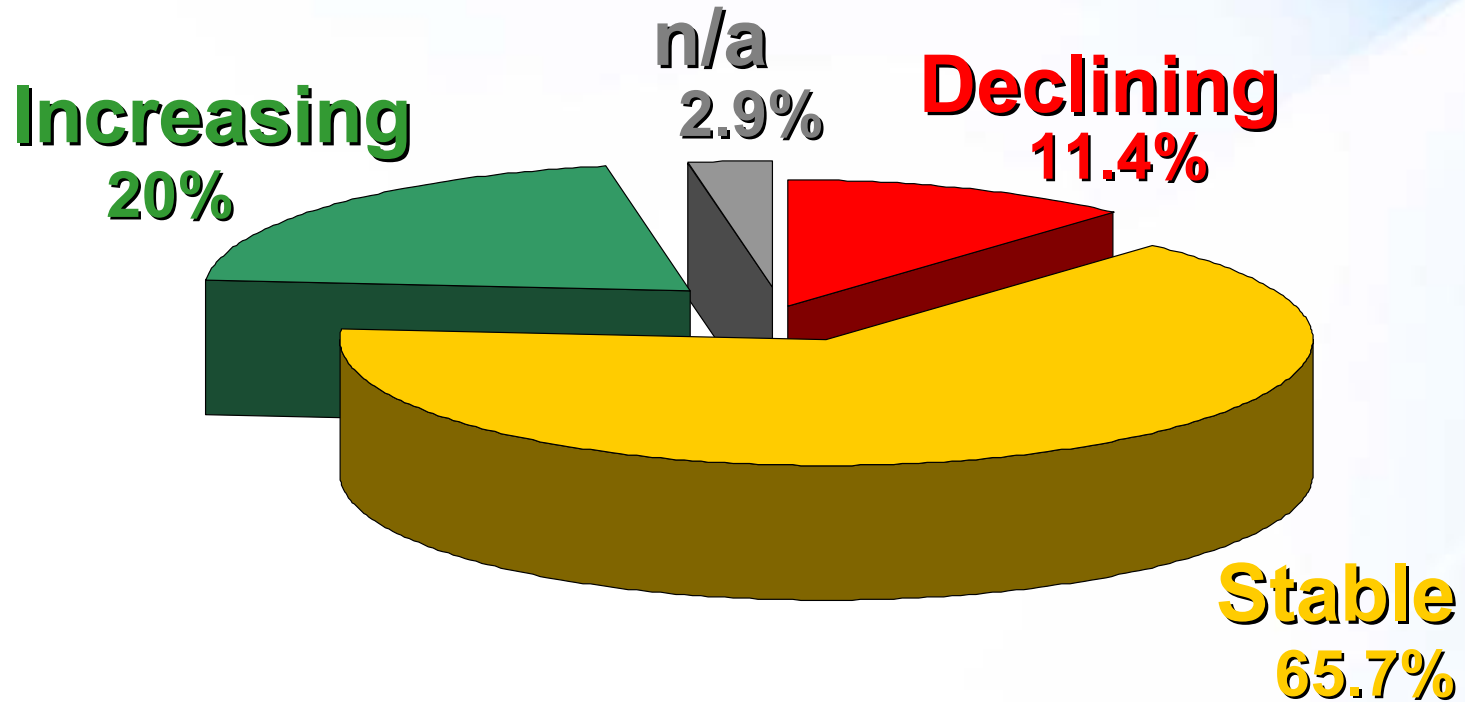


What is happening to your order backlogs?

Results from Wholesalers & Specialty Wholesalers

(35/95 responses, 36.8% response rate)



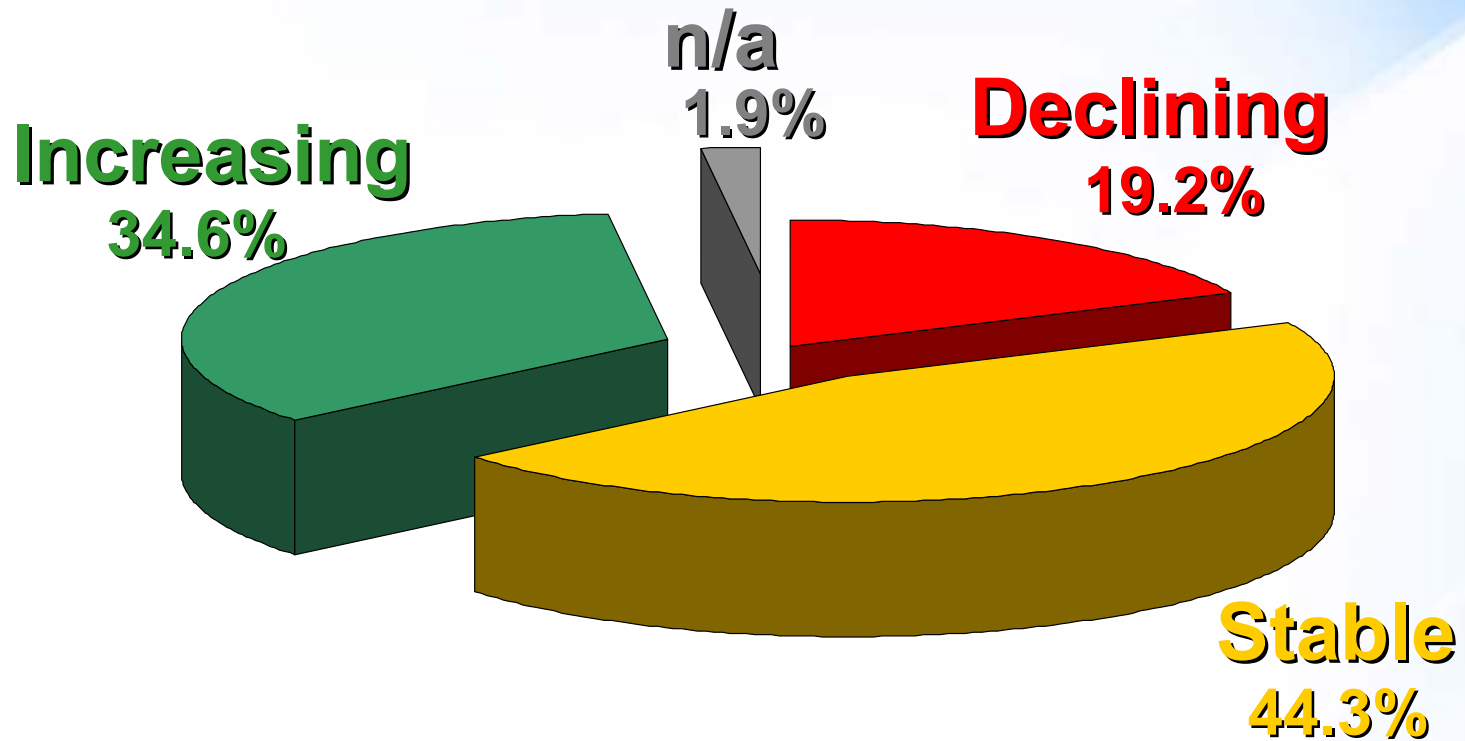
CANADIAN INSTITUTE OF PLUMBING & HEATING
L'INSTITUT CANADIEN DE PLOMBERIE ET DE CHAUFFAGE

CIPH EconoLink

What is happening to your order backlogs?

Results from Manufacturers and Master Distributors

(52/149 responses, 34.9% response rate)



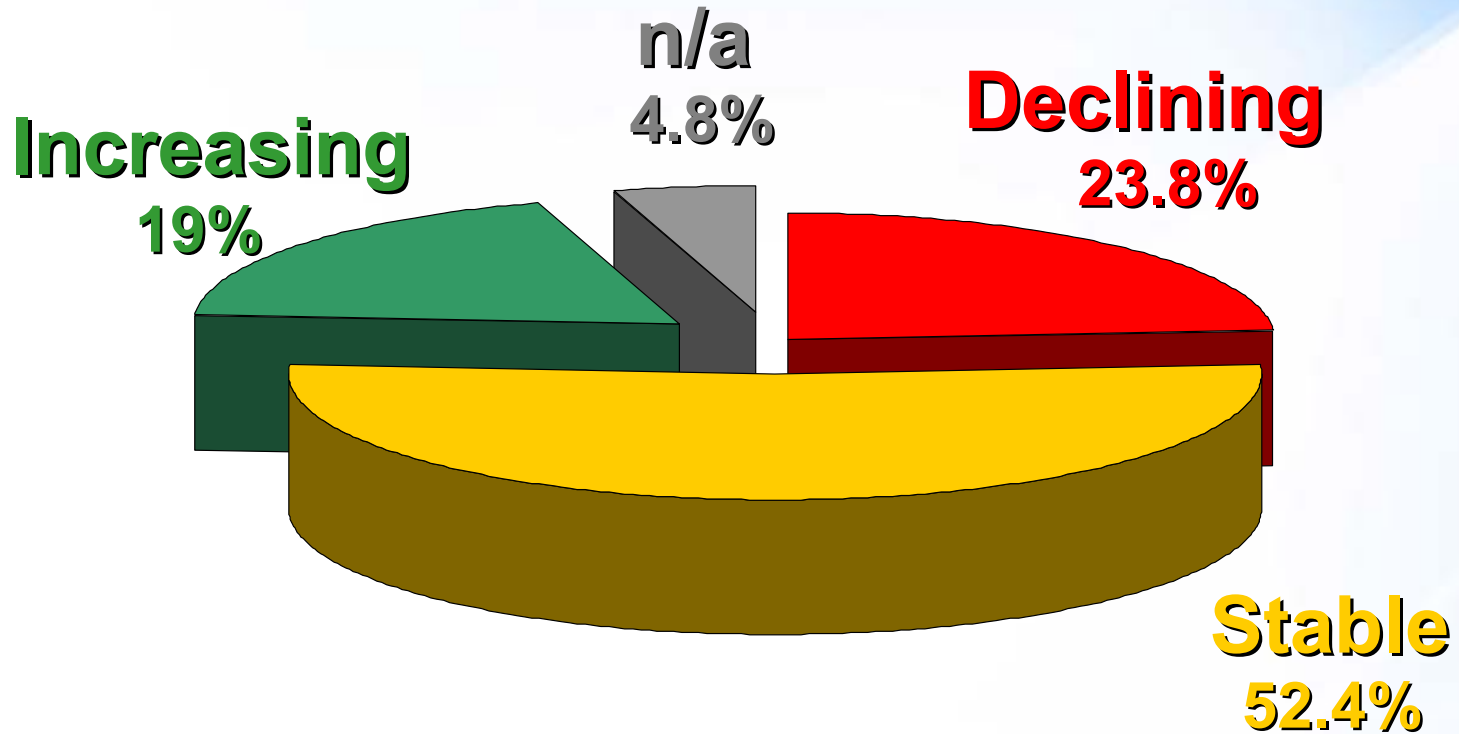
CANADIAN INSTITUTE OF PLUMBING & HEATING
L'INSTITUT CANADIEN DE PLOMBERIE ET DE CHAUFFAGE

CIPH EconoLink

What is happening to your order backlogs?

Results from Agents

(42/102 responses, 41.2% response rate)



CANADIAN INSTITUTE OF PLUMBING & HEATING
L'INSTITUT CANADIEN DE PLOMBERIE ET DE CHAUFFAGE

CIPH EconoLink