



The Industrial Pipe, Valve and Fittings Council Presents:
Warehouse Quality Assurance



A training workshop exclusive to personnel in the PVF Sector



About our workshop leader:

Alvin Markus has an engineering degree from MIT, and has

been involved in the PVF Industry for over 50 years... but doesn't speak in 4 decimal places! Instead, Alvin explains technical terms and product relationships in user-friendly terms that non-technical people can easily understand.

Alvin is active in a multitude of professional organizations related to the PVF sector in North America, and is recognized industry-wide for his training seminars and consulting services to foreign and domestic distributors & manufacturers. He is a contributing writer to **Forum PVF** in **Supply House Times**.

Warehouse Quality Assurance is a powerful training program that features product inspection procedure forms and special PVF dimension charts with **built-in tolerances**. With these aids, this workshop will enable unskilled warehouse personnel to easily perform **Spot Quality Assurance Checks** while doing normal Incoming Receiving (**not just verifying counts**).

Make everyone aware of basic quality requirements. Your staff will learn to spot discrepant items while **performing their normal duties** without the time and expense of thorough individual inspection. While full inspection is the responsibility of the factory, spot inspection conducted by warehouse staff during their required handling will identify discrepant product before it is shipped to a customer to reject... thereby eliminating hassles associated with returns, credits, reshipment, and the like.

Attendees to this intensive seminar need not take notes. All the information delivered is provided in the Inspection Procedure Manual (with dimension charts) that participants will receive and get to keep as a guide.

Who Should Attend? Delivery People, Inventory Managers, Receiving Clerks, and all Warehouse Personnel who handle valves and fittings in their functions of unpacking, inventory stocking, order picking, checking and packing.

Thursday, February 18, 2010, 9:00 am – 3:00 pm
Holiday Inn Oakville - Centre, Oakville, Ontario (QEW & Trafalgar)
Workshop fee: \$349

Presented in conjunction with the IPVF Council Networking Series. Fee includes continental breakfast, a copy of the Warehouse QA Inspection Procedure Manual, free registration to the on-site IPVF Council Networking event and lunch.



Warehouse Quality Assurance Workshop featuring Alvin Markus

Professional Development for individuals in the PVF Sector brought to you by CIPH

Thursday, February 18, 2010, 9:00 am – 3:00 pm
 Holiday Inn Oakville - Centre,
 590 Argus Rd., Oakville, Ontario
Workshop fee: \$349

Registration Form:

Please Note: there is limited space for this workshop, and registration will be processed on a first-come, first-served basis. Register early to avoid missing out!

Company: _____

Address: _____

City: _____ Prov: _____ Postal Code: _____

Email: _____ Tel: _____ Fax: _____

No.	Attendee Name	Title	Registration Fee
1			\$ 349
2			\$
3			\$
SUBTOTAL			\$
[CIPH GST#: 10686 1669RT] Plus 5% GST			
TOTAL PAYMENT			\$

FAX TO: CIPH (416) 695-0450

Method of Payment

Please  **One** VISA MasterCard American Express Cheque

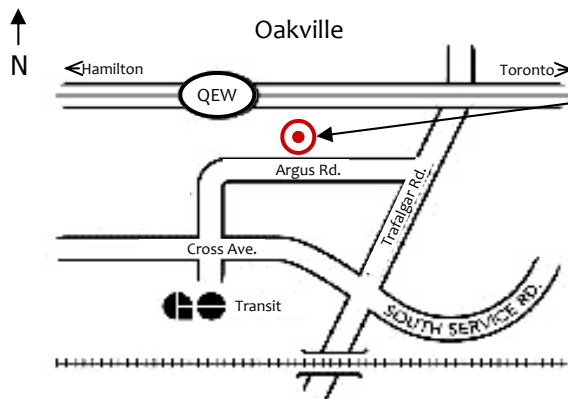
Expiry Date: _____ Dated: _____

Card Number: _____ / _____

Cardholder: _____ Signature: _____

Please make your cheque payable to: Canadian Institute of Plumbing & Heating, 295 The West Mall, Suite 330, Toronto, ON M9C 4Z4

If you have any questions, please contact Steve Apps, Program Manager, (416) 695-0447. CALL TO ASK ABOUT OUR DISCOUNT GROUP RATES FOR 5 OR MORE EMPLOYEES!



Holiday Inn
 Oakville - Center, 590 Argus Rd.

Getting There:

FROM THE Q.E.W., EXIT 118 (TRAFALGAR ROAD SOUTH), TURN RIGHT ON ARGUS ROAD. FROM HWY 401 EAST OR WEST, EXIT 328 (TRAFALGAR ROAD SOUTH), TURN RIGHT ON ARGUS ROAD.

Substitution/Cancellation Policy: Cancellations must be received in writing no later than February 12, 2010 to receive a refund. We regret that we are unable to issue refunds for cancellations received after this date. **All substitutions will be granted until the day of the event.**