



## August 2011 PHCP Wholesalers' Sales Report - Up 4.7%

YEAR-TO-DATE BY PRODUCT GROUP	AUGUST 2011 Product Group versus AUGUST 2010	YEAR-TO-DATE BY REGION	AUGUST 2011 Region versus AUGUST 2010
HVAC/R is up 4.0%	HVAC/R is up 6.7%	BC is up 3.3%	BC is up 9.1%
Hydronics is up 0.7%	Hydronics is up 10.8%	Alberta is up 2.9%	Alberta is up 9.4%
Plumbing is up 0.8%	Plumbing is up 3.7%	West (SK, MB, Thunder Bay) is up 8.0%	West (SK, MB, Thunder Bay) is up 15.8%
PVF is up 8.7%	PVF is up 6.3%	Ontario is down 1.0%	Ontario is up 6.1%
Waterworks is down 4.8%	Waterworks is up 2.5%	Quebec is up 3.9%	Quebec is down 10.5%
		Atlantic is down 8.4%	Atlantic is up 3.5%

*The percentage change numbers for small regions can be heavily impacted by individual transactions. For example, a single sale of \$50,000 made in one month would cause a large percentage change from the previous month in the Atlantic region, however, the same sale in Ontario would have no major impact on the percentage change figure. To better understand the percentage change figures, it is essential to also look at the change in dollar volume in the region.*

Here are some important links:

1. Webinar: How to Improve Your Bottom Line Through Foreign Exchange Management, Foreign Affairs & International Trade Canada <http://www.international.gc.ca/canadexport/articles/110907c2.aspx?view=d>
2. The Construction Forecasts website is an online delivery system that provides construction organizations with timely forecast data on residential and non-residential construction investment activity and labour supply and demand at the national, provincial and regional levels. <http://www.constructionforecasts.ca/>
3. August 2011 Housing Starts - Canada Mortgage and Housing Corporation: <http://www.cmhc.ca/en/corp/nero/nere/2011/2011-09-09-0815.cfm>
4. How to lose your best customers in three easy steps by Dr. Jan Ferri-Reed <http://www.industrialsupplymagazine.com/pages/Management---How-to-lose-your-best-customers.php>

The Canadian Institute of Plumbing & Heating is a not-for-profit trade association. Founded in 1933, the Institute is a vibrant organization committed to providing members with the tools for success in today's competitive environment. More than 250 companies are members of this influential Canadian industry association. They are the manufacturers, wholesaler distributors, master distributors, manufacturers' agents and allied companies who manufacture and distribute plumbing, hydronic heating, industrial, waterworks and other mechanical products. CIPH wholesalers operate more than 700 warehouses and showrooms across Canada. Total industry sales exceed \$5 billion annually.



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